# Sparkasse App: Initial Setup and Functions

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Mittelbrandenburgische Sparkasse

Please have the login details for your online banking on hand. We recommend using the Sparkasse App in conjunction with the code-generating S-push TAN App, as the two apps are designed to work in perfect unison. The following description applies for the iOS operating system. The procedure may vary slightly for other mobile operating systems.
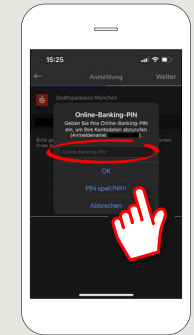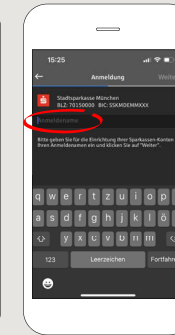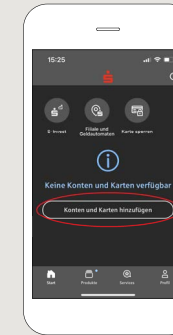
1 Download the **Sparkasse App** for your smartphone from the App Store.
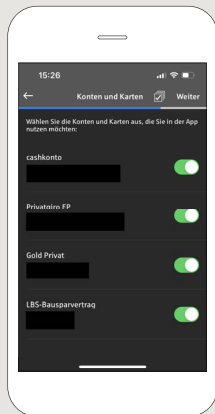
Sparkasse
Your mobile branch
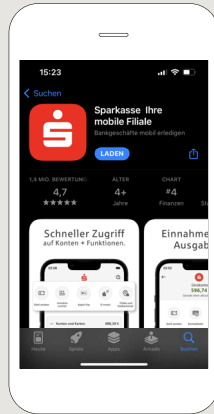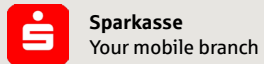
2 Select „**Ich habe bereits ein Bankkonto**". Then set your personal password and enter your bank code.
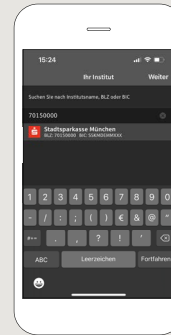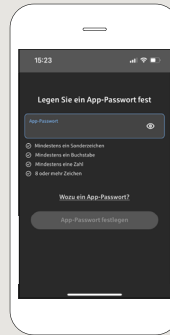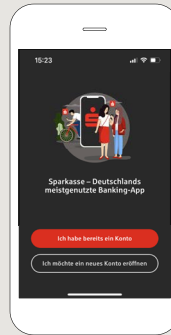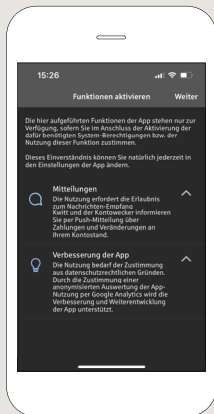
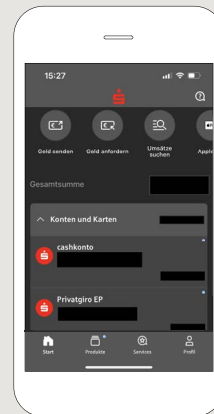**3** Now create your account. This concludes the setup of the app.

4 All accounts connected to this online banking contract are now enabled for the app. The backup procedure is transferred automatically.

5 We recommend activating push-notifications

In the next step, you will see an overview (**Finanzübersicht**) of your accounts.

6 You can find the functions for transactions, carryovers (**Umbuchungen**), standing orders and **Giropay/Kwitt** via your financial overview under „**Geld senden**".

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7 It is possible to send and request money in an easy, secure fashion with **giropay|Kwitt**. All you need is the recipient's mobile number.

This is how it works: Select **„Geld senden"** in your financial overview and **„giropay|Kwitt"** in the bottom tab. Select the desired person from your contact list. Enter the amount that you want to send or request – up to EUR 30 without entering a TAN code.

8 You can find products and current offers/campaigns from **Mittelbrandenburgische Sparkasse** under **„Produkte"**.
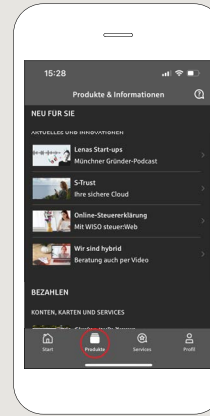
9 You can select your contact partner under **„Services"**. From here, it is possible to contact an advisor via telephone, text or video call and quickly find an answer to any of your questions.

Simply provide your name to start the chat.

Tip: If you need to deactivate your card in an emergency, you can do so on the same page under the heading **„Kartensperre"** using the card-lock emergency number.

10 You can access your inbox under **„Profil"**. This is also where you can manage other app settings, the account alarm and digital payment methods (e.g. Apple Pay).
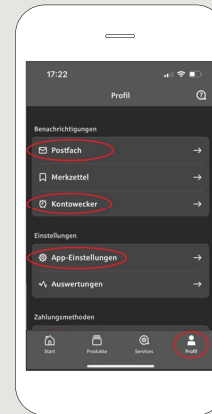
11 **„Darkmode"** is now available on the app for the first time, as can be seen in the example images. This can be adjusted using the relevant settings in the iOS system. If you prefer light mode, you need to select **„Einstellungen"** > **„Anzeige & Helligkeit"** > **„Hell"** on your iPhone.

DO YOU HAVE ANY QUESTIONS ABOUT THE SPARKASSE APP?

Central service call number: You can contact us under **0331 89 89 89 Mon – Fri from 8 am – 8 pm**.

Further information is available at: **www.mbs.de**

YOU CAN ALSO CONTACT US AT:

Direkt-Beratung
text chat: **www.mbs.de**
Available: **Mon, Wed, Fri from 8 am – 4 pm**
Tue, Thu from 8 am – 6 pm

Online banking support for private customers
Telephone: **0331 89 89 89**
Available: **Mon – Fri from 8 am – 8 pm**

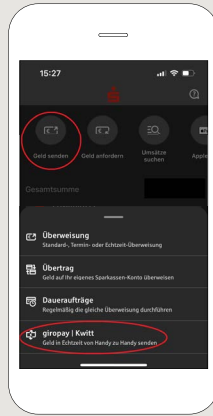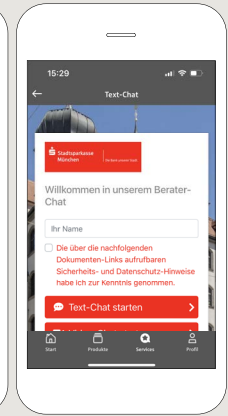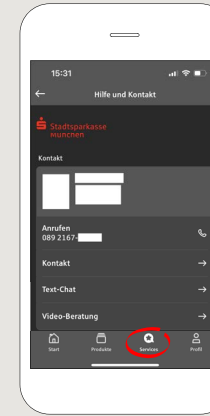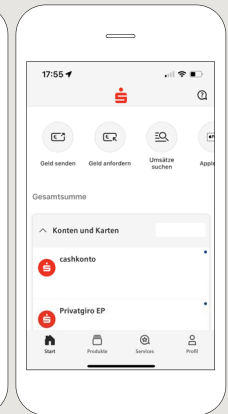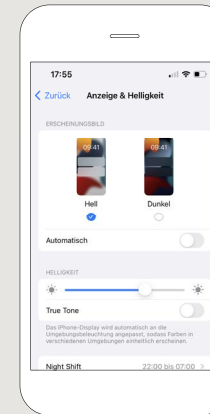Mittelbrandenburgische Sparkasse | Saarmunder Straße 61 | 14478 Potsdam | Phone: 0331 89 89 89 | E-Mail: kontakt@mbs.de | www.mbs.de

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